



## **Software Specialist/Installer Madison, WI**

North Country Business Products (NCBP) is the Midwest's leader in the installation and servicing of Point of Sale (POS) computer systems for the grocery, convenience store, restaurant and hotel industries. NCBP currently has a great career opportunity for a Implementation Specialist for our NCR grocery POS systems in our Madison, WI office.

### **Duties:**

- Manage the POS installation process.
- Consult with customers and business owners.
- Configure, program and test POS software according to customer specifications.
- Install software and networks.
- Train the customer on the POS systems; this includes back room, book keeping, reports and front end training.
- Assist Sales Managers with demonstrations.
- Assist our internal technical team with software support issues.
- This salaried position requires possible long hours, some overnight projects, and out of state travel as well as being a part of a rotating on-call schedule.

### **Requirements - Ideal candidates have:**

- Strong software, hardware and networking experience
- Ability to provide excellent internal and external customer service
- Solid experience/education with Windows applications
- Prior experience in the grocery industry (strongly desired)
- 2 year AAS degree in computers
- A+ and Network+ Certifications (desired)
- Point of Sale experience (a huge positive!)
- Excellent communication, organization and training skills
- The ability to lift and carry 50-75 lbs.
- A valid driver's license, proof of insurance and a good driving record

**To apply:** send your resume and cover letter to [ncbphr2@ncbpinc.com](mailto:ncbphr2@ncbpinc.com) or fax 763-559-3610. Include what city and position you're applying for in the subject line. Although we would like to respond to each resume, only applicants who best match the qualifications for this position will be contacted for an interview.

NCBP is an EOE.