



**Field Service Technician
Sioux Falls, SD**

NCBP currently has a career opportunity for a POS Field Service Technician that will cover our Sioux Falls, SD territory.

Duties:

- Provide on site and phone support to NCBP's POS customers.
- Troubleshoot and repair peripherals on various POS equipment down to the board level. For example: printers, scanners, displays, keyboard and power supplies.
- Troubleshoot and repair network communications.
- Assist with POS installations.
- Will be on an on-call rotation.

The ideal candidate has:

- Solid computer experience and troubleshooting skills; hardware, software and networking.
- Knowledge of Windows applications.
- The ability to manage and maintain proper par levels and parts inventory in your warehouse.
- Industry knowledge (Restaurant or Grocery) is desired.
- Excellent customer service skills.
- Detailed, organized and able to multi-task.
- Excellent Self Manager that works well on own or with a team.
- Desired Certifications: A+, Network+ and/or South Dakota Weights and Measures.
- 2 year computer related degree (or minimum 2 years experience in a computer field).
- A good driving record and personal auto insurance.

We offer a terrific compensation and benefit package including:

- Employee Stock Ownership Plan
- Health Insurance
- Life Insurance
- Dental Insurance
- 401(k) with match
- Computer Purchase Program
- Training
- Vacation (PTO)
- And More!

To apply: Send your resume and cover letter to Chelsey Paulson: ncbphr2@ncbpinc.com or fax: 218.755.6035. Include the position title and city you are applying for.

NCBP is an EOE.