

Mission statement

Our Mission to our Customers...

North Country Business Products strives to sell, install and support complete automation solutions of the highest quality in the industry by:

- * Listening and responding to our customers' needs
- * Providing high quality products and services
- * Setting standards that take us into the future
- * Offering fully trained personnel

Offices

MINNESOTA

Bemidji
Duluth
Minneapolis
Rochester

WISCONSIN

Appleton
Eau Claire
Madison

NORTH DAKOTA

Fargo
Bismarck

MICHIGAN

*Marquette

IOWA

Davenport
Des Moines

ILLINOIS

Peoria
Chicago

SOUTH DAKOTA

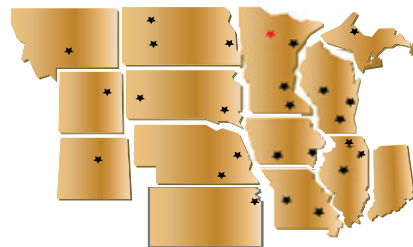
Sioux Falls
Belle Fourche

NEBRASKA

*Omaha

KANSAS

*Kansas City



*Remote Support



Point of Sale Solutions • Security Solutions • Business Equipment • Supplies

100% Employee Owned

CONTACT US AT YOUR
CONVENIENCE

Sales 888-505-0540 • Supplies 800-937-4140

Service 866-819-7403 • Fax 218-755-6039

www.ncbpinc.com • ncbpsales@ncbpinc.com

Welcome to a world of innovative technology and point of sale (POS) solutions



About Us

North Country Business Products was established in 1948 and is 100% employee owned. We expanded into point-of-sale (POS) products over 30 years ago and partner with industry leaders such as NCR and MICROS. Our Company has grown significantly and we are now one of the largest POS dealers in the United States. We contribute much of our success to our leadership, our 220+ associates, our culture and our values.

We sell, install and provide services for point-of-sale (POS) systems in the following industries:

- Grocery/Retail
- Restaurant
- Hotel
- Casino
- Convention Centers
- Drug & Liquor Stores
- Convenience Stores

In addition to point-of-sale systems, we provide services for:

- Unified threat management-network protection
- Integrated surveillance (DVR)
- Digital copiers & telecommunication systems (in limited areas)

We also sell quality office products, office furniture, POS supplies and gift cards.

Your 'Total Solution' Provider



Customer Services

Our customers have come to expect excellent customer service from NCBP. We are committed to providing the very best service possible because our customers deserve it.

One of the best services we provide is our exceptional Call Center support team. We believe their customer service and product knowledge is second to none.

Once a customer places a call, our level one Call Center Analysts begin trouble shooting. They will assign a priority level and provide immediate escalation to the appropriate Call Center team member. Their primary goal is to solve issues quickly and comprehensively.



Our support offerings continue to grow in order to meet the changing needs of our customers such as:

- Cost effective support agreements
- On-going training
- Virtual Technician (preventing problems before they occur)
- Unified threat management-network protection
- Call Center support
- Service 24/7/365

Total Solution Provider

NCBP wants to be your "total solution provider." We want to provide solutions for all your business needs.

Our vast product offering and premier partner alliances will ensure that we have a solution that is right for you!

Our knowledgeable sales consultants will help you evaluate your business needs and assist you with a solution that makes sense and is cost effective.

Look no further than North Country Business Products for:

- Point of sale (POS) hardware and software solutions
- Free consultation services
- Complete installation, training and programming services
- Integrated business security systems
- Network protection
- Digital copiers and telecommunication systems (in limited areas)
- Point of sale and office supplies
- On-line ordering for supplies
- Custom designed gift cards



Smart now. Smarter later.